

## Fee Schedule

Effective Date: April 1, 2020



### One-Way FLEX Vehicle Rates

Pay less per minute by opting for a Value plan and enjoy other advantages!

	Open	Open Plus	Value plans
Monthly Subscription fee	\$0*	\$3.50	See "Round-trip vehicle rates"
Vehicle usage fees	<b>41¢</b> per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	<b>41¢</b> per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km	<b>35¢</b> per minute \$12/hr or \$50/day 100km included per trip 20¢/km after 100km
30 minutes free blocking time. <sup>1</sup>	✓	<b>In addition</b> to enjoying the advantages listed to the left, your FLEX trips are automatically billed at the round-trip vehicle price of your <b>Open Plus</b> plan or your <b>Value</b> plan if more economical.	
20 minutes credit if you are refueling. <sup>2</sup>	✓		
Up to 15 minutes to clear snow. <sup>3</sup>	✓		

\* This plan does not include any subscription fee but do not allow access to round-trip vehicles available by reservation.

### Round-trip vehicle rates (available by reservation)

A minimum commitment of 12 months is required for plans with a monthly subscription fee.

Minimum of 30 billable minutes/trip for round-trip vehicles and 4 hours for FLEX (see note 4).

	Open Plus	Value	Value Plus	Value Extra
Monthly Subscription fee	\$3.50	\$3.50	\$12.50	\$30
Vehicle usage fees	<b>\$6.25*</b> an hour \$50/first day \$35/additional day 17¢/km	<b>\$3.15*</b> an hour \$26.80/day 39¢/km (1 to 50) 30¢/km after 50 km	<b>\$2.75*</b> an hour \$23.80/day 32¢/km (1 to 50) 23¢/km after 50 km	<b>\$2.25*</b> an hour \$19.80/day 23¢/km
Refundable membership bond**		\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership	\$500 Individual Membership \$750 Family Membership

\* Add 15¢/hour or \$1.50/day on Saturday and Sunday.

\*\* The refundable membership bond is payable only once for life, is non-taxable, and is fully refundable if you leave the service after one year (3 month's notice is required for reimbursement).

### Other fees

- Online reservation or modification: free.
- Reservation or modification by phone: \$1.50 per transaction from 8am to 5pm and \$2.50 in the evenings.
- Damage Protection Plan: Default \$1 per trip for a \$600 Damage Fee in the event of collision or damage (liable or not).
- Family membership: \$3.50/month per additional driver, regardless of the Value plan chosen by the household.
- Taxes not included.

## Perks for Open Plus and Value plans members

	Open Plus	Value	Value Plus	Value Extra
Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper. <sup>4</sup>	✓	✓	✓	✓
Access to Long Distance rate. <sup>5</sup>		✓	✓	✓
Family Membership available.		✓	✓	✓
Business Membership available.		✓	✓	✓
No hourly fee between 1am and 6am			✓	✓
Quick round-trip preferred rate. <sup>6</sup>			✓	✓
Workday rate. <sup>7</sup>				✓

### <sup>1</sup> 30 minutes free blocking time on FLEX vehicles

Once you've located a FLEX vehicle using our mobile app, you can block it free of charge for up to 30 minutes, giving you time to reach it. You can block the same vehicle one additional time if you do not access it within the first 30 minutes.

### <sup>2</sup> 20 minutes credit if you are refueling a FLEX vehicle

A time credit of 20 minutes will be applied for any trip of an hour or less billed at the FLEX vehicle rate if it costs at least \$20 (taxes included) to fill up the tank.

In the case of a trip of less than 20 minutes, the maximum credit will be equivalent to the length of the trip.

### <sup>3</sup> Up to 15 minutes to clear snow on a FLEX vehicle

During winter, a credit of up to 15 minutes is applied to your trip for snow removal. Your billed trip time will begin when you start driving, or 15 minutes after you unlock the vehicle, whichever comes first.

The snow removal credit is applied regardless of the weather. If you use more than one FLEX vehicle in a day, the credit applies to each vehicle used. If you happen to use the same vehicle again during the day, the credit will only apply once.

The goal of this policy is to give you the best value by only charging you for the time you use the vehicle.

### <sup>4</sup> Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper

This extraordinary perk is exclusive to Open Plus and Value plans members. If cheaper, any trip made with a FLEX vehicle will automatically be charged at the most economical rate (cost of 41¢ or 35¢/min, \$12/hr, etc. compared to the cost of the same trip calculated at the round-trip vehicle price of your Open Plus or Value plan). This comparison will be made no matter the duration of the trip, however a minimum of 4 hours will be charged if round-trip vehicle rates are applied (i.e. \$2.25 x 4 = \$9 on Value Extra plan).

Here is an example, using Value Extra plan rates:

- If you use a FLEX car for 2 hours and drive 20km, you will be charged only \$13.60 (\$2.25/hr x 4 + 23¢/km X 20). The regular FLEX rate would have been \$24 (\$12/hr x 2).
- The benefit is even greater if you keep the vehicle longer. For example, for 3 hours/20km, the price for the trip remains \$13.60, versus \$36 (\$12/hr x 3).

Try out your own scenarios and see how much you can save with this advantageous feature of the Open Plus and the Value plans.

## 5 Long Distance rate (round-trip vehicles only)

For trips that require traveling a lot of kilometers in a short time or that extend beyond a few days, Communauto offers through all Value plans highly advantageous daily and weekly Long Distance rates. This pricing formula also allows you to take advantage of cheaper prices per kilometer than the regular rate provided in your Value plan.

These rates are applied automatically upon completion of the trip. Depending on the total kilometres the best rate offered per plan will be applied.

From September to June:

	First day	Additional days	Per week
Time rate*	\$34.95	\$29.95	\$149.75
First 300 km	17¢/km		
After 300 km	13¢/km		
	Gas and insurance included		

In July and August:

	First day	Additional days	Per week
Time rate*	\$45.00	\$35.00	\$195.00
First 300 km	17¢/km		
After 300 km	13¢/km		
	Gas and insurance included		

\* A charge of \$10/h applies for each additional hour, the maximum being the cost of an extra day.

Long Distance rates only apply on trips made with round-trip vehicles. They do not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

## 6 Quick round-trip preferred rate

Value Plus and Value Extra members automatically enjoy the Open Plus plan rates when calculating the trip price if it works out to be cheaper for them.

For example, if you have to do a quick one hour round trip to drop someone off and drive 80km, this trip would end up costing only \$19.85 instead of \$25.65 (regular Value Plus rate) or \$20.65 (regular Value Extra rate).

This perk also applies when using a FLEX vehicle, if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

## 7 Workday rate (round-trip vehicles only)

Use a vehicle for the flat rate of \$19.20 per day, with 40km included! This great bargain is exclusive to Value Extra plan members and only applies on trips made with Station-Based vehicles. It does not apply to trips made with FLEX vehicles, even if the trip ends up being charged at round-trip rates (see “4. Access to FLEX vehicles at the round-trip vehicle price of your Open Plus or Value plan if cheaper”).

### Terms

- \$19.20 per day flat fee.
- 40km included.
- 45¢ per additional km.
- Available Monday to Friday only.
- Max. of 10 consecutive hours. If your trip exceeds this period, it will be fully charged at your regular plan rates. An unbilled period from midnight to 6am is included (one more hour than when regular Value Extra rates apply). This means that, for example, you can pick up the car at 5pm and return it the next day at 9am (16 hours later) without incurring any extra costs.

## Damage Protection Plans Options

<b>Cost per driver</b>	<b>Damage Fee (per event)*</b>
\$1 per trip	\$600
\$6 per month	\$300
\$8 per month	\$0

\* Liable or not.

All monthly Damage Protection Plan options, except for the default (\$600 Damage Fee for \$1 per trip), are a minimum 12 month commitment. You can reduce these costs by taking advantage of the protection offered by the credit card you use to pay your invoices if it includes collision loss damage insurance (cost per driver falls then to \$2 per month, and there is no monthly commitment). Requires a signed [Damage Protection Plan Waiver](#) (see online for more info).

This document was last updated on: October 6, 2020